



Mayor Jackie McKinney

Maryann Ustick, City Manager
Curtis Hayes, City Attorney

Councilor Linda Garcia, District 1
Councilor Allan Landavazo, District 2
Councilor Yogash Kumar, District 3
Councilor Fran Palochak, District 4

July 1, 2019

Dear Residential Solid Waste Customer,

The Solid Waste Department has compiled the following information to assist you with Solid Waste procedures.

WEEKLY COLLECTION:

Please set your Herbie out **by 7:00 AM** on your scheduled day of service, with wheels against the curb or as close to the street as possible without obstructing the sidewalk. Please be advised, there is no set time for garbage collection regardless of service times provided in the past due to unforeseen circumstances that may occur. Place Herbie at least **5 Feet** away from all obstructions (car, tree, mailbox, etc.). **If the Herbie is not out before the refuse truck arrives or obstructed in any way**, it will be considered a missed pickup and upon your request, fees of \$9.15 will be applied to your account to return and empty your Herbie. **Also be advised, Herbies that are heavy, overloaded, or have large items in them such as construction material, dirt, branches, boards, furniture, etc. WILL NOT be emptied.** These items can be removed by requesting an Open Truck or Roll-off service, additional charges shall apply. **Note:** Herbies not serviced are logged by the driver and kept for reference.



Extra items beside or on top of your Herbie will not be collected. Residents with extra garbage have the following options: Upon your request, we can service your Herbie a second time on your pick-up day or another scheduled day for a special rate of \$9.15 per service. You may also request for a 2nd Herbie at a rate of \$8.82 additional per month, plus a one-time non-refundable setup fee of \$29.68. You may also dispose of extra refuse by hauling it to the Northwest NM Regional Solid Waste Transfer Station, located at 107 Hassler Valley Road. Their hours of operation are Monday thru Saturday 8 a.m. to 5 p.m. and can be reached at (505) 863-5776. Fees shall apply.

HERBIE MAINTENANCE:

The Herbie(s) assigned to you are the property of the City of Gallup and will be repaired or replaced due to normal wear and tear. If the Herbie is damaged by a negligent act, you will be responsible for the full cost of replacing it. The department does not change out Herbie's because they are dirty. It is your responsibility to keep the Herbie clean. We kindly ask that you bag your garbage which will keep the Herbie cleaner and will eliminate loose trash from falling out of the container or truck when in service, especially on windy days.

HOLIDAYS:

Thanksgiving Day, Christmas Day and New Year's Day are the ONLY holidays our routes WILL NOT RUN on schedule. Thanksgiving Day, a Thursday route will resume on Friday, Christmas Day and New Year's Day, depending on the day of the week each holiday falls will resume on the following weekday or another designated day.

REMINDER, ALL COLLECTION ROUTES WILL RUN AS SCHEDULED FOR ALL OTHER HOLIDAYS.

FREE DUMPING COUPONS:

To dispose of your own items, residential customers in good standing and within the City of Gallup limits, are allowed (3) three coupons valued at \$7.00 each (300 lbs. per coupon), per service account per calendar year, Jan. through Dec. Coupons can be picked up at City Hall – Customer Care Services located at 110 West Aztec between the hours of 8am to 5pm, Monday through Friday. These coupons are redeemable at the Northwest New Mexico Regional Solid Waste Transfer Station located on Hassler Valley Road. Customers are responsible for any additional charges exceeding the coupon value.

(Please read the back page)

SENIOR RATE or HANDICAP SERVICES:

Residents age 62 & over are eligible for a discounted garbage rate of \$9.15 per month. Please visit Customer Care Services at City Hall located at 110 West Aztec to complete the application process and provide proof of age documentation.

Handicap services are available to residents needing assistance placing the herbie at the curbside on your scheduled day. This service utilizes a 64 gallon and requires a Doctor's statement specifying the medical condition for each residing member.

OPEN TRUCK SERVICE:

This service is for extra trash, appliances, furniture, bulky items and yard debris. The current residential charge is a flat rate of \$36.16 per truckload and the charge will be billed to your utility account. The open truck **WILL NOT** haul the following items: rock, concrete, large dirt piles, excessive roofing shingles or construction debris. Minimal amounts of shingles and construction debris will be considered. Items must be placed outside fenced areas, away from obstructions, and as close to the street as possible. Our drivers and trucks do not enter private property to pick up items due to liability issues. Please call our office for a site check before setting your items out.



FREE OPEN TRUCK:

Residential customers in good standing and within the City of Gallup limits, are allowed (1) one free open truck per service account during the months of **May and October**. **This service is limited to weeds, grass / bush clippings, tree branches and normal residential bagged refuse ONLY.** Additional items will require Open Truck or Roll-off service fees.

ROLL-OFF SERVICES:

Roll-off services are provided for the removal of dirt, rock, shingles, construction/remodeling projects or large bulk cleanups. See basic pricing below, call for more details:

8 YD & 10 YD:

Set/Removal Fee:	\$28.04 (1x fee)
Haul Fee:	\$84.12 per haul
Tipping Fee:	\$42.00 per ton
Monthly Rental:	\$100

20 YD / 30 YD / 40 YD:

Set/Removal Fee:	\$ 84.12 (1x fee)
Haul Fee:	\$140.21 per haul
Tipping Fee:	\$ 42.00 per ton
Monthly Rental:	\$ 150



Thank you for your cooperation in this matter. All prices are subject to change. If you have any questions, please call our office at 863-1212 between the hours of 7:00 AM to 4:00 PM, Monday – Friday.

Sincerely,
Adrian Marrufo
Adrian Marrufo, Director
Solid Waste Department